



Winter Weather Guide

THAWING FROZEN PIPES

01

HOW TO SPOT IT

If you turn on faucet and only a trickle comes out, suspect a frozen pipe. Likely places include against exterior walls or where your water service enters the home.

02

SHUT IT OFF

If the water line is frozen, the water needs to be shut off at the meter. The line will burst from the pressure when it thaws if the water is left on.

03

CHECK OTHERS

Check all other faucets in your home to find out if you have additional frozen pipes. If one pipe freezes, others may freeze, too.

04

THAW PIPES

Apply heat until full water pressure is restored. If you are unable to locate the frozen area, if the frozen area is not accessible or if you cannot thaw the pipe, call a licensed professional.

05

APPLY HEAT

Open cabinet doors and (away from flammable materials) use an electric heating pad wrapped around the pipe, a hair dryer or safely set an electric heater to help thaw pipes. You can also wrap towels soaked in hot water around the pipes. **DO NOT USE OPEN FLAME DEVICES.**

TIPS TO AVOID FROZEN PIPES

- ✓ Open Cabinet doors to allow heat to access plumbing.
- ✓ Set interior faucets to trickle warm water during extreme cold.
- ✓ Cover outside faucets and make sure all water hoses are disconnected.